

Product: Heart-Lung-Machine (HLM) Tubing Sets

Clinic				
User name				
User role				
HMT Contact				
Product:		HLM Tubing Sets Extracorporeal circuit for heart-lung bypas operations	SS	
Variant/ Product number (PXXXX)				
A)	Application-specific questions			
-	What qualification do the users have? Cardio Technician / Perfusionist Cardiac Surgeon Other (please specify):			
2.	Patient information (range or predominantly): Age: Gender:	fromto m		
3.	For which application area, were the products	normally used in the clinic?		
	Cardiopulmonary bypass			
	Other (please specify):			
4.	How long did the HLM Tubing sets typically pu	mp? Hour(s)		
B) 5.	Questions regarding device set-up Was the packaging intact on delivery?		Y N	
6.	Was the information on the Instructions for use user-friendly and do they provide clear and co			
7.	Was the packing order of the components corr	ect with regard to assembly on the HLM?		
8.	Were there any loose covers/caps discovered on opening the packaging?			
9.	. Has the set been assembled with the desired components?			
10.	Are air bubbles easy to remove from circulation	n?		
11.	Please indicate on a scale of 1 to 4 how satisficates and components.	ed you are with the priming of the tubing	1234	
• 1 = very satisfied, 2 = satisfied, 3 = dissatisfied, 4 = very dissatisfied				

FORM 8.2.1.8 PMS USER-SURVEY_EN



C)	Questions regarding usability of devices	Y N
12.	Did unexpected user-errors occur during the application?	
	If yes, please specify:	
13	Have you experienced complications while using the product?	
	If yes, please specify:	
14.	On a scale from 1 to 4, how would you rate the usability of the products?	1234
15.	How would you rate the safety of HLM sets on a scale of 1 to 4? •	1234
16.	Based on your experience with HLM tubing sets, please rate the compatibility of the tubing sets produced by HMT Medizintechnik as part of the cardiopulmonary circuit (scale of 1 to 4)?	1234
• 1	= very satisfied, 2 = satisfied, 3 = dissatisfied, 4 = very dissatisfied	
D)	General (Please indicate how satisfied you are on a scale of 1 to 4) ^e	
17.	Communication with HMT Medizintechnik GmbH	1234
18.	Execution of proposed changes	1234
19.	Information sharing with regard to changes made by HMT.	1234
20.	Overall product	1234
• 1 :	= very satisfied, 2 = satisfied, 3 = dissatisfied, 4 = very dissatisfied	
E)	General Comments:	
Wha	at do you particularly like about HLM tubing sets from HMT Medizintechnik GmbH?	
Wha	at would you improve about this product?	
Date	e Signature:	